



Frequently Asked Questions

Is my contact information freely available on the Internet?

No, your information is available only to other church attenders who have logged into [Engage First](#).

What information can other church attenders see about me?

By default, other users can see your name, your home address and phone number and your e-mail address.

Can I limit what information is shown?

Absolutely. By clicking on "My Profile > My Personal Preferences" you can select exactly what you are sharing with others.

Won't this open me up to spam?

No. Since your data is only available to the people of the church, spammers will not be able to access your information through the [Engage First](#) site.

Is my giving history private?

Absolutely. Only you can see your giving history and only when you have logged in. The server is tested daily to make sure that it is safe from hackers and is protected by 128-bit encryption.

How do I update my information?

If you've moved, changed your phone number or e-mail address, or don't like your photo, you can update your record by clicking "My Complete Profile" and then clicking on the pencil icon.

How often is the information refreshed on [Engage First](#)?

We update the information on [Engage First](#) on a daily basis. No changes made to our database are immediately reflected on [Engage First](#).

Why don't my contributions look right in My Giving History?

Contributions from Sunday are typically available in [Engage First](#) by Friday of any given week. If you are missing recent gifts, they most likely have not posted yet. If you have other questions, please call or e-mail Gail House at (864) 233-2527 ext. 103.

Why am I unable to sign up for an account?

When creating your account on [Engage First](#), you must enter your first name, last name, and e-mail address exactly as we have them on file at the church. If at first you don't succeed, try a different name or e-mail. If you still have difficulties, e-mail or give Sandra Davis a call at (864) 233-2527 ext. 111.